

### **OVERVIEW**

- Founded in 2005 and expanded mission as STEP in 2012
- 100% funded by generous contributions from individuals, organizations, corporations and foundations to support our mission
- Tax Identification Number: 20-3051279

## **CONTACT US**

#### info@stepsocal.org

SAN DIEGO 9915 Businesspark Ave., Suite A, San Diego, CA 92131 (866) 424-5210

ORANGE COUNTY 1631 Sunflower Ave., Suite C34, Santa Ana, CA 92704 (714) 444-0075

> SEATTLE (253) 442-2366

www.stepsocal.org

# Follow Us @StepSoCal



#### Updated September 16, 2020

#### Who We Are:

A 501(c)3 nonprofit building financial self-sufficiency among military and Veteran service members and their families facing financial crisis through counseling, education, and grants.

#### Who We Serve:

- **Enlisted** service members in pay-grades E1 to E6 when unexpected financial hardship or crisis strikes and crucial living expenses cannot be met
- Veterans within the first 18 months following an honorable discharge
- All branches of the Armed Services, Coast Guard, as well as federally activated National Guard and activated Reserves

#### How We Serve:

In-depth financial counseling, coupled with grants\* to stop the loss of a critical basic need:

- Emergency Food
- Rent & Mortgage
- Utilities
- Critical Baby Items
- Emergency Travel
- Auto Repair
- Auto Payments & Insurance
- Other Emergencies

\* Financial support provided as grants, not loans, and paid directly to service providers or in the form of commissary or retail gift cards

#### Why We Serve:

• High Cost of Living in Southern California

30% higher with housing rates almost double the national average

• Enlisted Military = Smaller Compensation Packages

100% of service members falling with the E1-E4 pay grades (with allowances) are considered low income according to HUD guidelines

• Relatively Young Families with **Different Challenges and Varying Financial Skills** Deployments, family moves, spouse employment, childcare

These factors combine to put families on the brink of financial crisis. Our social workers provide financial counseling, education, budgeting, goal setting, and other financial tools to put these families on a path to permanent financial self-sufficiency.















### ACCOUNTABILITY & TRANSPARENCY

- Charity Navigator 4 Star Rated
- GuideStar Platinum Exchange
- Independently Audited
- Respect of donor privacy lists are not sold or traded
- \$0.84 of each dollar raised goes directly to support client services
- All annual and financial reports made available on the STEP website

# CONTACT US

info@stepsocal.org

PO BOX 26747 San Diego, CA 92196

Phone: (866) 424-5210 Fax: (858) 695-6845

www.stepsocal.org

# Follow Us @StepSoCal



#### Updated September 16, 2020



A 501(c)3 nonprofit building financial self-sufficiency among military and Veteran families facing financial crisis through counseling, education and grants.

# Lifetime Accomplishments (2012 - June 2019)

Responded to **4,919** applications for counseling services in the face of a financial crisis and granted **\$1,785,850** to conduct the following:

903 Two weeks of emergency food provided



Vehicle repossessions halted

# 100%

successful at halting the loss of a basic need for qualified families



Utilities restored or disconnections prevented



Critical repairs for primary family vehicles

**94%** of clients *DO NOT* return for additional assistance



460

**STEP** 

SUPPORT THE ENLISTED PROJECT

Home evictions and foreclosures prevented



additional needs met: insurance, baby supplies, etc.

83% of clients report an improved Financial Well-Being

# How Community Partners Can Help

- Refer clients: www.stepsocal.org/services
- Donate: www.stepsocal.org/donate
- Volunteer: www.stepsocal.org/volunteer
- Partner with co-branding or cause marketing
- Host a fundraiser, drive, or awareness campaign
- Share the message of how STEP helps our military families
- Combined Federal Campaign: #71984
- Give through Amazon Smile, PayPal Giving, Facebook, & eBay Charity

### **STEP's In-Kind Donated Goods Program**

Community-donated goods help young military and veteran families offset critical living expenses, at no cost. We focus on distributing essential baby items, hygiene products, and small household goods.

Donations and gift cards are accepted